



# 2024

## KINGDOM IMPACT REPORT



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**183**  
PATHWAY  
VOLUNTEERS

**21**  
PLACEMENT  
STUDENTS

**43,664**  
HAMPERS  
DISTRIBUTED

**1210**  
NEW PATHWAY  
CLIENTS

# PATHWAY IMPACT REPORT 2024



The cost-of-living crisis has hit families hard in 2024. We have more clients who share that they are living in fear of becoming homeless and those who have become homeless as rental prices and the cost of necessities continue to soar. One client shared, "Pathway has been an amazing help – keeping fresh fruit and bread available to my kids and I during our homelessness journey." – Anonymous | Pathway Client

Our clients have been struck by the rising costs of rent and interest rates. Many struggle to pay their bills and often have little to no money left for food. Another client shared, "I am very grateful for this service because it has made a big difference to my family during the weeks of struggling to pay all the bills that need to be paid." – Anonymous | Pathway Client

In 2024, we've had 1210 new clients come to Pathway seeking assistance, in addition to the nearly 1000 households we already provide food relief to each week. During the year, we also distributed over 43,664 hampers in the community.

We hear from so many clients that they are relying on our services to survive. Some can no longer afford to purchase meat, with the only meat their families eat coming from Pathway. Amanda, one of our clients, shared, "Pathway has had a profound impact on me, not only for the example they give but for the assistance they provide, without which I would not be able to survive. Thank you."

Our clients have shared that domestic violence, isolation, and insufficient mental health support have contributed to the pressures they're facing this year. Many have had the courage to leave domestic violence situations and are living in emergency accommodation, on their own or with their children. One client shared, "Pathway has been an amazing support. Having four children and suffering domestic violence, it was a lifesaver to keep my family going." – Amanda

**Noelle Wallis | Pathway Director**



# 2024: PATHWAY REACH

## *Introducing People to Jesus*

### PATHWAY DISCOVERY BIBLE STUDY LIFE GROUP

This year we began a Discovery Bible Study with our team from Pathway, including many who had participated in Alpha last year. We regularly have around 15 people attend. It has been a safe place for people to share about their lives and ask questions as they explore faith. It's been a joy to grow in God's Word together. Some of our team have shared that they never imagined that they'd be able to read the Bible and understand it for themselves.





## PATHWAY: COMMUNITY AND GROWTH

Life Groups are an important part of Clovie's values: Experiencing God and Creating Community. While they sounded appealing, the thought of sharing our beliefs and emotions with strangers felt daunting—especially when you assume everyone else has it all together.

Joining a group wasn't something we had considered, but in July, Noelle invited Mike and me to hers. With no expectations, we began our "Book Club" journey. We thought it would focus on understanding the Bible, but we didn't anticipate how personal and open the discussions would become.

Our group meets fortnightly in a relaxed and welcoming space. Friendships have grown, creating a safe environment to share questions and struggles. Mark, Noelle, or Aaron lead our sessions with deep biblical insight.

Each gathering begins with coffee, snacks, and an icebreaker to help us connect. A Gospel passage is read in advance, and discussions are open and encouraging. No question feels too silly, and everyone's input is valued. These conversations often leave us with fresh perspectives or new questions to explore.

What started as "nothing to lose" has turned into an incredible experience. Thank you, Noelle and Mark, for your guidance, invitation, and hospitality.

**Clare & Mike**

## BREAKING BARRIERS & SHARING JESUS' LOVE THROUGH TREASURED

Running Treasured out of the church building at the end of 2023 has broken down barriers. Our volunteers have become more engaged with Clovie and Quench Café, creating opportunities to pray for and support each other.

We showed the love of Jesus to a woman who lost everything in a house fire. Two days after the fire, she came to us with only the clothes she was wearing. We provided clothing, toiletries, household items, and other essentials. Among these was a brand-new dressing gown and matching nightdress in her size. When we gave it to her, she cried, deeply touched by the kindness and care shown to her.

**Val D'Arcy | Treasured Manager**





**190**

**PATHWAY  
VOLUNTEERS**

# **2024: PATHWAY GROW**

## ***Going deeper with Jesus and Community***

### **FLOURISH**

*Psalm 92:12-13 says: "But the godly will flourish like palm trees and grow strong like the cedars of Lebanon. For they are transplanted to the LORD's own house. They flourish in the courts of our God."*

The word God gave us for Pathway, Treasured, Food Services, and the Wellbeing Centre was Flourish.

Janice Eames, a talented artist on our team, painted a cedar of Lebanon at the entrance to Food Services, symbolizing the hope and calling of Pathway. While providing food relief to families is vital, we aim to help clients flourish spiritually, emotionally, and in all areas of their lives.

One client shared that after leaving a domestic violence situation, Pathway was an incredible support, helping her feed her family during a heartbreaking time. She was thrilled to see we now offer free financial counseling on-site through Anglicare.

We celebrate the unity between Pathway and Clovie. A Clovie Life Group regularly serves Pathway by washing windows, cleaning vehicles, and assisting with Saturday clean-up.

Pathway connects with church events like Clovie Team Night, Pong, Gingerbread Night, and Clovie Carols. More volunteers are attending services and becoming part of the Clovie community.

**Noelle | Pathway Director**



# TREASURED VOLUNTEERS EXPLORING FAITH

Some of our Treasured volunteers are asking questions and exploring faith. A few have joined the Pathway Discovery Bible Study. More volunteers are engaging with church through events like Clovie Team Night, Pong, Gingerbread Night and Clovie Carols.

**Val D'Arcy | Treasured Manager**





# 2024: PATHWAY MULTIPLY

## *Raising and Releasing Leaders*

### ABOVE AND BEYOND

We have an extraordinary volunteer team, across all areas of Pathway, who go above and beyond in their service and care for our community.

We value every volunteer. We have invested in our volunteers by offering opportunities for training and development. Some of our team leaders have taken on greater responsibility this year and have focused on specialised areas. A volunteer now runs all our new volunteer inductions, which supports the continuous growth and improvement that we are striving for. Another volunteer oversees our admin and ensures our data is accurately collected and collated.

We do a comprehensive interview for all new clients, so we can better support them holistically. This allows us to not just offer food relief, but to refer them to other services that will be able to help them to flourish in all areas of their lives. Uniting Communities offer training to all volunteers who conduct the interviews and has offered ongoing support to us throughout the year. One of our volunteers has developed the computer program we use to record and collect new client data and also helps to support IT across the organisation.

**Noelle Wallis | Pathway Director**





"I have been volunteering at Pathway Community Centre for the last 5 and a half months. I made the decision to work there after approaching Noelle to see if Pathway could help with a school breakfast program, as the source we were currently using advised us that they could no longer facilitate us. Noelle and her team were more than happy to help and supplied us with abundance.

I commenced the induction through Pathway and started volunteering one week later. Since volunteering at Pathway I have realised how many people are in need, no matter what reason or what age. I am 75 years old and feel so fortunate as I see people in my age group coming through for food parcels, it is so sad and such an eye opener.

I feel greatly privileged to be able to volunteer my time at Pathway, to be able to help people who are not as fortunate, it is like a family to me, we work hard together, laugh together and even cry together. I look forward to my time volunteering and it has definitely given me a new outlook on life. I thank God for Pathway."

**Pauline | Pathway Volunteer**

I first came in contact with Pathway when I approached them for support for a local school breakfast club. I was given a tour of the facility and was blown away by the enormity of the operation. On a daily basis a team of volunteers work together to collect, sort and pack food to distribute to a broad demographic of clients who are doing it tough in these challenging economic times. Pathway is more than a food distribution center; it is a hub where people meet (clients and volunteers) to support, respect and care for each other. I was so impressed by that first meeting that I am now a volunteer. I consider it a privilege to be part of the Pathway community and know that I have been blessed through the connections I have made and the knowledge that in some small way I am contributing to the overall benefit Pathway brings into the life of the people it serves.

**Anne | Pathway Volunteer**



## COHESIVE TEAM AT TREASURED

At Treasured, our cohesive volunteer team works together to support one another, the community, and Pathway's ministry.

We focus on releasing volunteers to operate in their strengths. By quickly identifying what they enjoy, we create targeted opportunities for them. For example, those excelling in customer service spend most of their time on the floor and behind the register, making customers feel welcome and valued. Volunteers gifted in styling keep the shop fresh and bright, boosting stock turnover and sales. Others focus on sorting specific areas, ensuring consistency in quality and pricing.

By celebrating and empowering each team member's strengths, both the team and Treasured thrive.

"I have enjoyed every part of my volunteering, especially decorating Treasured. Meeting the wonderful people that come through the door has been a true blessing. The team is so friendly and kind, and I honestly get excited when I volunteer. I feel I have received more than I can give!"

**Irini (Volunteer)**



**3739**

HAMPERS GIVEN  
THROUGH  
ORGANISATIONS

# 2024: PATHWAY EXPAND

## *One Church, Many Gatherings*

### EXPANDING SUPPORT THROUGH COMMUNITY CONNECTIONS

Through our connections with Uniting Communities, Anglicare, MarionLIFE and Baptist Care, we have been able to expand our services and greatly increase the support for our clients. When we meet with new clients, we are not only offering them food relief but regularly connecting them with services that will help them to flourish in all areas of their lives. Anglicare runs a fortnightly pop up stand at Pathway where our clients have the opportunity to connect with a wider range of financial services to support their wellbeing. Anglicare has also placed a financial counselor at Pathway, which is a wonderful support for our clients. Baptist Care runs a program

to help individuals and families who are isolated to find support and connect into community and we regularly refer clients to this program. Uniting Communities offers expanded services to our clients who are struggling. When we know a client needs more immediate relief than we can offer, we are able to refer them to Uniting Communities for increased support.



Through the continued support of our key partners, we have been able to continue to serve our community, even in the midst of unprecedented need. We are grateful to Aldi, SecondBite and OzHarvest for their generosity and commitment to provide food relief to those doing it tough.

We are also grateful for the increased support from generous and caring individuals within the community. For over a year, Coles at St Agnes have set up donations bins for non-perishable items that we can then collect weekly. Tea Tree Gardens Retirement Village ran a fundraiser to support the work of Pathway. The Tea Tree Gully Social Club selected Pathway as the charity they supported in 2024 and have chosen to continue supporting us into 2025. Hope Christian School has again supported Pathway through collecting non-perishable items leading up to Christmas.



## EXPANDED REACH AT TREASURED

We have expanded our reach to the vulnerable across Adelaide through regularly donating high quality clothing to a women's shelter as well as a local mothers and baby group that cares for vulnerable families.

We continue to donate blankets and men's clothing to Whitmore Square for their outreach to those experiencing homelessness in Adelaide. One of the men who recently received a brand new jumper was so overwhelmed with gratefulness he was beaming with joy and hugged the volunteer who had given him the jumper.

"Elizabeth South Community Centre has been the recipients of beautiful quality clothes from Treasured.

As the cost of living has risen our community has really appreciated having the opportunity to buy such quality and well priced clothing.

We also regularly give away clothes and the amazing new and second clothes we have been able to give out to people has really blessed so many!

It's amazing the impact something like clothing can have. Whether it is a homeless person, a family that is struggling, new migrants, or people in their time of need. We are blessed to have the support for our community!"

**Michelle | Elizabeth South Community Centre**





# 2024: PATHWAY INNOVATE

## *Daring to Dream*

### A NEW CHAPTER

We began January 2024 operating out of brand new Op-Shop and food services areas. It had been the dream for over ten years to see these areas upgraded. It was a true joy to step into the fulfillment of the dream that so many had prayed for, given towards and worked towards for so many years. The newly renovated Treasured is a beautiful single shop that is a bright and welcoming store, as well as a safe place for many clients. The new Pathway food services area is a functional space with improved safety and flow, enabling us to better care for our volunteers through streamlining and improve processes across all areas of food services.

We have seen God's extraordinary provision through the generosity of Clovie and supporters of Pathway. In the 2024 H4H offering, Clovie raised over \$107,000 for the building of the Wellbeing Centre. With other donations

and income we raised another \$118,000 totaling over \$225,000 available funds to build the Pathway Wellbeing Centre. We are also grateful to have received \$30,000 for an accessible toilet for the Wellbeing Centre. This has enabled us to begin the renovations to realise the dream God has given us to open a Wellbeing Centre that offers holistic support and wrap around services to our clients. Through the addition of the Wellbeing Centre to the existing Pathway Food Services and Treasured Op-Shop, our focus will no longer be on just food relief. We will continue to offer food relief and that will continue to be a core part of what we offer clients, but it will be one part. Our focus will be on connecting our clients with holistic services to support them to flourish in all areas of their lives.



"I joined the Pathway family just over a year ago, when I was looking for something to fill my days after the death of my husband. I thought I could be useful and give something back to the community but what I have found has been so much more. Not only has Pathway allowed me to feel useful, but it has also provided me with joy, purpose, friendship and a renewal of self-worth.

It is a joy to turn up to do my shift, because of the fellowship and friendship that has been willingly given to me by other volunteers and management. While working, we get to share our stories, our highs and lows, knowing that we are being listened to in a loving and accepting way.

I have the privileged of being part of the Client Registration team and the gratitude which is constantly received from Pathway's clients when they are handed a food hamper, provides a sense of purpose, knowing that as I am sorting food, I am ensuring that clients are receiving the best possible produce we can provide, as well as supporting those in need at their most vulnerable times.

Recently I have been able to spend time with Bachelor of Community Studies/ Counselling students on placement, a special and unique service provided by Pathway. Not only are these students developing their communication abilities in English but are learning new skills in working with the vulnerable in our community, developing empathy and understanding as they interact with other volunteers and sit in on client interviews.

Most people in the community see Pathway as a place where they can get food support when they are struggling, but as I have discovered it is so much more. It truly is a family, a place where everyone is welcome, everyone is valued. It doesn't matter if you are a worker or a client, you are treated with respect and dignity and I feel honoured to be part of the Pathway team."

**Margaret | Pathway Volunteer**



## INNOVATIVE SERVING AT TREASURED

We continue to find innovative ways to serve the community.

We have expanded our "Free Wall" to ensure everyday there are a variety of free items for clients to choose from. This is something that is valued and loved by our clients and it also stops items from going into landfill.

We have moved our 50 cent shop to become a 50 cent area, where clients can purchase a variety of bargains for 50 cents or less. This is something unique to Treasured and appreciated by our community.

We now have a special discount area in the shop where we have donated items that are brand new that we are unable to sell but can receive a donation for. We ask people to make a generous donation, as all money raised goes to Pathway. This has been a great success, both profitable for Pathway and also a blessing to our community. Clients have expressed that they look forward to seeing what special items will be in that area, as the stock is varied and changes daily.

**Val DArcy | Treasured Manager**



# 21

PLACEMENT  
STUDENTS

## PLACEMENT STUDENTS

We have had twenty-one students do their placement at Pathway throughout 2024. We wanted to increase the support we give them and better equip them for their future careers in serving the vulnerable. One of our volunteers, Margaret is a retired social worker. She has come alongside the students offering additional training and instruction to help equip them and expand their education while they are with us at Pathway.

## TREASURED'S BRAND-NEW RENOVATED SHOP!

The Treasured team began 2024 in our brand-new, renovated shop! After years of planning, saving, and trusting God's timing, we opened on January 8th, fulfilling a long-held dream.

Twelve months later, we're still smiling! The renovation has transformed the shop for both our team and customers. Having professional fittings while maintaining realistic prices has been a blessing, especially as we explain to customers that prices remain unchanged thanks to years of saving by our church family.

The new canopy is another great addition, allowing us to display extra stock in any weather.

We're so grateful to everyone who made this renovation possible and remain committed to making Treasured a welcoming, valued space for all.

**Val D'Arcy | Treasured Manager**

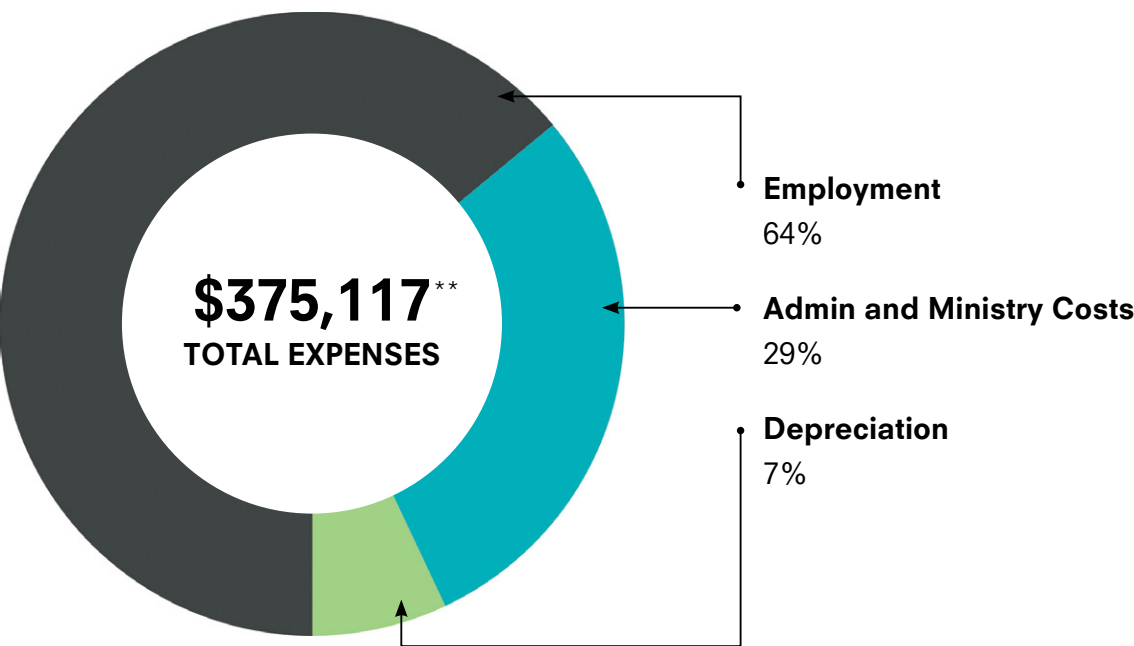


# PATHWAY FINANCIALS 2024

Treasured Revenue:	Donations:	Other Income:
\$224,903	\$231,558	\$109,217

Total Operating Revenue: **\$458,044\***

19% increase from 2023 | \* Heart for The House Donations of \$107,634 are not included.



\*\*The figures on this page are to be confirmed by our external reviewer.





**PATHWAY**  
Community Centre

**Pathway  
Community  
Centre**

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